

New Look Vision Group is looking for a full-time Product Owner, Retail Applications, POS/Calendar/Optical. Reporting to the Director Projects & Business Analysis, you will be working in our offices located at 4405 Chemin du Bois-Franc in Ville Saint-Laurent.

Role

We are looking for an experienced **Product Owner, Retail Applications, POS/Calendar/Optical** to help us in our development of a new system.

This role will be a good fit if you...

- have a good knowledge in POS and appointments systems in optical industry
- like working in challenging and complex environments
- have an ability to decompose complex problems into straightforward solutions
- possess an excellent understanding of development requirements
- are a creative problem solver who can work with minimal supervision
- have an analytical mind and are able to communicate complex issues in a concise way
- have the ability to work with technical and non-technical business owners to get things done

This individual is a key intermediary between the business and technical teams with core responsibilities that include the building and maintenance of POS and Calendar systems for New Look Vision Group. This role directly contributes to developing a viable product roadmap.

This position focuses on providing business vision & product technical guidance for innovative and scalable application. This individual needs to be able to collaborate, research new trends in the industry, and assist with modernizing and improving our systems.

Main Responsibilities

- Being a subject matter expert for POS/Calendar operations;
- Define project business requirements and translate them into development requests;
- Managing quality/accuracy of project information;
- Creation and daily management of project tasks in DevOps, workflow and approvals;
- Oversees and prioritizes the backlogs items;
- Oversees and participate in QA testing;
- Principal contact for UAT and for breaks/fixes;
- Actively manages and executes against the projects roadmap;
- Works collaboratively with members of the marketing, IT and operations teams;
- Provides project updates;
- Adapts well to change in direction and priority in a fast-paced and deadline-oriented environment;
- Strong understanding and passion for Retail Optical;
- Stays informed of industry trends and Retail best practices.

Requirements

- Bachelor degree in Engineering, Computer Science or related field;

- Ability to plan and manage workload, including prioritization of their own work along with the inputs from others;
- Ability to analyze business needs and translate them into tangible outputs;
- Excellent communication skills including verbal, listening, written documentation, influencing, facilitation, presentation skills for technical or business audiences regardless of level;
- Strong strategic, analytical, and critical thinking skills; ability to break down complex problems and formulate plans;
- Proactive and self-motivated work style with proven ability to manage multiple projects and changing priorities in a fast-paced environment;
- Proven ability to proactively identify business issues and provide results or action plans and resolutions;
- Proven ability to navigate through complex, diverse business structure to accomplish responsibilities, projects and company objectives and keep projects on planned timelines;
- Excellent project and process management skills and the ability to work effectively with cross-functional teams;
- Knowledge of website development processes, responsive websites, websites designed for mobile;
- Ability to foster a positive and motivating work environment, encouraging feedback and innovation;
- Self-starter, high-energy, with ability to execute on business objectives;
- Experience with project management tools, JIRA, and Basecamp;
- Experience with working in an Agile Scrum environment (sprint planning, iteration retrospective, backlog grooming);
- Proven experience in retail environment;
- 5+ years of professional experience in web based application development leading the entire project cycle from defining requirements to execution;
- Bilingual: French and English.